

# Who is PowerPlus Energy?

We are a proudly owned Australian business that specializes in producing power cabinets, battery energy storage systems (BESS), and high-quality lithium batteries. Our products are well-known for their dependability, usability, and scalability. They are a popular option for both domestic and industrial applications.

#### **ABOUT US**

At PowerPlus, we take great pride in manufacturing our products with the best possible materials and components. Our state-of-the-art facility located in Australia is equipped with cutting-edge technology. This allows us to produce the most innovative and advanced products on the market.

Providing our excellent customer service is essential to your success. For this reason, we have assembled a team of professionals who are committed to helping you with any technical support or questions you may have. Unlike many other companies who outsource their customer service, we keep it local to ensure prompt and reliable service to you.

As a trustworthy company, we are dedicated to keeping our promises and maintaining customer satisfaction. We want to create a long-lasting relationship with our clients because we intend to be around for the long run. That's why we offer a 10-year warranty on all our products, giving you peace of mind and assurance that our products are built to last.

Our dedication to genuine Australian manufacturing sets us apart from other manufacturers. We take pride in making sure that our products are truly Australian made by only using materials and components that are sourced locally. With the help of our capable engineering team, we stay abreast of market updates, adjustments, and innovation opportunities. Every day we strive to offer you the most cutting-edge products on the market.

We value our people and customers, which is why we go above and beyond to ensure that our products meet your specific needs. Our products can be scaled, meaning that if you require more energy capacity in the future, you can simply add more batteries. No more purchasing an entirely new system! This flexibility ensures that our products are future-proof and able to adapt to changing energy needs.

In summary, PowerPlus is a trustworthy and creative business that creates premium lithium batteries, battery energy storage systems, and power cabinets. We are dedicated to long-term success, genuine Australian manufacturing, and client satisfaction.

## **MISSION**

Our goal at PowerPlus is to create exceptional renewable energy solutions that are suited to the individual requirements of our clients. We work closely with our clients to understand their energy needs and develop specialized solutions that offer dependable and sustainable energy. We believe that every customer is different and has specific needs and goals.

Our primary goal is to deliver cutting-edge and useful renewable energy solutions that are effective, affordable, and simple to use. We want to have a positive environmental impact, lower our carbon footprint, and assist our clients in lowering their energy costs. By utilizing the most recent technologies and techniques, our team of skilled engineers and technical experts provides the best solutions.

## VISION

At PowerPlus, our goal is to offer trustable energy solutions to a variety of industries, including telecom, utility, commercial, and residential. Because we think that renewable energy is the way of the future, we have made it our mission to offer our clients, regardless of their size or industry, creative and useful solutions that satisfy their energy requirements.

We strive to lead the renewable energy sector and keep abreast of the most recent trends and advancements. We are dedicated to developing dependable, effective, and affordable sustainable energy solutions. Our goal is to offer energy solutions that not only satisfy the requirements of our customers but also help create a more sustainable future for everyone.

We at PowerPlus are committed to contributing to this effort because we believe that renewable energy is the key to a better and more sustainable future. Our goal is to supply dependable energy solutions that benefit not only our clients but also the environment and the wider community.

#### **VALUES**

At PowerPlus, our success is rooted in our core values. These values are the guiding principles that shape our culture and guide us in everything we do. We believe that these values are essential to achieving our mission and vision of providing outstanding renewable energy solutions.

Teamwork is at the heart of what we do. We understand that every member of our team has unique skills and expertise that contributes to our success. By working collaboratively, we are able to design and build exceptional products that meet the highest standards of quality. We take great pride in producing an Australian-made product that is built to last.

Honesty and ethical behavior are essential to the way we conduct business. We believe in being transparent and straightforward in all our dealings, which is why we have built a reputation for trustworthiness and reliability. Our customers know that they can count on us to do the right thing, even when it is not the easiest or most profitable option.

We are hardworking and dedicated to our work. We believe in going above and beyond to deliver the best possible solutions for our customers. We take pride in our work and are committed to excellence in everything we do. Our team of experienced engineers and technical experts are passionate about renewable energy, and they bring their expertise to every project they work on.

Providing a good customer experience is one of our top priorities. We believe in treating our customers with respect, integrity, and professionalism. We take the time to understand our customers' needs and provide tailored solutions that meet their specific requirements. Our commitment to providing outstanding customer service is reflected in our high level of customer satisfaction and repeat business.